**PRT 4828 – Reflective Journal #2**

Student Name:  Peter Cimmino                                                          Dates: 1/22- 2/4

Site Supervisor:  Chad “Mouse                     Internship Hours: 108 Hours Weekly Total: 33 hours

Agency:  Brighton Resort                                                            Cumulative Total to Date: 108 Hours

Brief description of the past two-week’s duties:

The first week I was absent from work, with prior obligations. We do not have a sick day or vacation day policy, so I needed to get my shifts covered that I missed. I plan to make up for missed time in the coming weeks, and will continue to be fully committed to this job.

The second week of work I was present, and eager to make up for missed time. As always, we were trying to improve the park. We spent a lot of time building new features, and improving the terrain park experience. In the lower park, we set up 6 new rail features, and one new wall ride. In preparation for another busy weekend, we also redid pope lines, and extended the reach of said rope line as to improve the flow of traffic on merging trails and avoid collisions.

Also, we closed off a section of the terrain park for a rail jam. In order to help coordinate this event, we worked with a student group from Westminster College to coordinate an event time, location, and what needed to be done on both ends to create a unique and fun experience. Our end included extra maintenance on the used features, a closure of a section of the park, and hailing of goods they needed to announce and play music.

How are you experiencing a relevant and challenging use of your skills?

 In the integrated core, our student group had to plan an event. We coordinated with many organizations, including mountain awareness groups, volunteer groups, the university of Utah, and the natural history museum. When we were planning, we had strict guidelines to adhere to, and protocol we had to follow. Basically what I am trying to say is we communicated in a professional manner. This student group did not operate in a professional manner. Were not aware of this event until two days before it happened, and we did not know many details until the day off.

This was a challenging and relevant use of my skills learned in PRT because it helped me prepare for my future. Not all groups we deal with will be professional, and sometimes you have to be strong and assertive to get information you need to complete a task or make an event work out, as it should.

What did you learn from the experience?

I learned that communication is incredibly important. Within our crew, information was shared instantly. We all were on the same page, and were able to deal with the situation together.

On the other hand, the group we worked with was very indecisive, and not strong with communication. We ended up having to step in and make decisions as to not waste time. We did so respectfully, and were able to make the event happen, and be a success.

What worked well?  What would you change next time?

The communication and teamwork within the crew worked well. As we learned information, it was spread to everyone in the crew. This assured we were on the same page.

Communication with the sponsoring group was difficult. It would be beneficial in the future to know about plans such as this much farther in advance. As to not make a mad dash on the day of the event. More thorough planning and better communication on the sponsoring groups part could have made this day much easier, and turned out a better product for the customer.

Please describe the supervision you are receiving:

Every day I work, I am either working closely with my manager Mouse, or a supervisor, Treyson or Stefan. We do every task as a crew; there is not much division we experience. I really enjoy the management Mouse offers because he does not think of himself as higher than the crew. He works side by side with us, rather than being a boss and sitting back and watch the work get done. If I have questions, mouse is either a shout away, or a radio call away. I am never left on my own, to figure out things by myself.

I also am not afraid to ask questions. I am hungry to learn, and I am taking this as an opportunity to help me reach my goals in the future.

Reflective Journal #2:  Reflect on your attitude toward work and learning.  What are you willing to commit to your internship agency?  What specific things do you intend to do during your internship that will demonstrate your commitment to the agency, your interest in learning, and your dedication to the quality of your work?  Include the actions and behaviors that will demonstrate your positive attitude toward work and learning.

My attitude towards work is enthusiasm. I feel incredibly lucky to be working in the field I have wanted to for so long, and I am eager to learn and grow. I see this as a lasting career, or a stepping-stone to get to a career that will suit my needs and fulfill me and make me happy.

I’m willing to commit time to this agency, but I’m also willing to commit manpower, as well as creative power. While at work I spend time that I could be doing something else with otherwise, and also excerpt energy to complete the tasks that need to get done. When I leave, although I am clocked out, the work doesn’t stop. First, I need to maintain my body. Stretching, eating healthy, and staying in shape. But almost as important, I think constantly about our terrain park. I think about new features we could make, tweaks to existing features to improve quality, and I reflect on how I handle work situations.

During this internship, I have a specific schedule of days I work and need to be at the mountain. I intend to show my commitment by spending as much free time as possible at the resort, utilizing the terrain park I help build. I work hard on the park, so I should spend time riding it. Another way I intend to show my commitment to this internship is by picking up more shifts whenever possible. As colleagues have sick day, or short vacations days will be available. I need to pick up as many as I can handle, to how I am committed to the job, and the profession. Then in the interest of learning, I am usually closely in the footsteps of my boss. I am not afraid to ask questions. I have in interest in finding out how it is done at Brighton, and then finding out why it is done that way. This terrain park has had an immense amount of success, and I would like to find out why. I am constantly asking for constructive criticism. Am I building lips correctly, am I maintaining features in a way that will keep the park looking in tip top shape? I am not afraid to try to do things a different way, I want to be an effective and efficient worker.

I am excited to come to work every day, and I am lucky to have this job. I look forward to the rest of this winter, and many more to come.

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